



Florida Tourist Development Tax Association, Inc.  
16<sup>th</sup> Annual Tax Conference  
July 27<sup>th</sup> – 29<sup>th</sup>, 2011  
Gaylord Palms Resort & Convention Center  
Kissimmee, Florida

**"PROACTIVE PRACTICES CREATE POSTIVE RESULTS"**

**Wednesday, July 27, 2011**

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|--------------|--|
| 8:00 - 8:30  | Registration   |
| 8:30 - 9:00  | <b>Welcome and Association Business Meeting</b> (Board Member Nominations)<br>Bruce Vickers, Association President       |
| 9:00 - 10:00 | <b>Official Welcome</b><br>Patsy Heffner, Osceola County Tax Collector<br>Osceola County Sheriff Department<br>Hank Link |
| 10:00 -10:15 | <b>Break - Networking Session</b><br>Sponsored by Grant Street Group   |
| 10:15 -11:10 | <b>Legislative Updates</b><br>Mike Horner  |
| 11:10 -12:05 | <b>TDT 101 thru 401</b><br><b>An Interactive Presentation Designed for All Experience Levels</b>                         |
| 12:05 -12:15 | <b>Association Business</b>  |
| 12:15 - 1:15 | <b>Lunch Provided</b>  |
| 1:15 - 2:05  | <b>TDT 101 thru 401</b><br><b>An Interactive Presentation Designed for All Experience Levels</b>                         |
| 2:05 - 3:00  | <b>DOR Confidentiality &amp; More</b><br>Carmen Rosmondo, Florida Department of Revenue                                  |
| 3:00 - 3:20  | <b>Break - Networking Session</b><br>Sponsored by Grant Street Group   |
| 3:20 - 4:15  | <b>Just another day at the office - Current issues in TDT</b><br>Tim Parks, Linda Weyer, & Frank Johnson                 |
| 4:15 - 4:45  | <b>Grant Street Group Presentation</b><br>Melissa Gallo & Ian H. Yorty   |
| 4:45 - 5:00  | <b>Closing Comments</b>  |



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**Thursday, July 28, 2011**

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|---------------|---|
| 8:00 – 8:30   | <b>Break - Networking Session</b>   |
| 8:30 – 8:50   | <b>Association Business / Voting of Board Members</b><br>Bruce Vickers, Association President   |
| 8:50 – 9:45   | <b>Trafficking and Exploitation of Foreign Workers</b><br>George Collins, Okaloosa County Sheriffs Office                                     |
| 9:45 – 10:15  | <b>Lexis Nexis</b><br>Mark Loizzo   |
| 10:15 – 10:30 | <b>Break - Networking Session</b><br>Sponsored by LexisNexis  |
| 10:30 – 12:00 | <b>OTC Litigation &amp; Legislative Highlights Nationwide</b><br>Mitch Bryk - Senior Director, State & Local Tax, Starwood Hotels and Resorts |
| 12:00 – 1:30  | <b>Awards / Luncheon / Banquet</b>  |
| 1:30 – 2:50   | <b>Demystifying Bankruptcy</b><br>Brian Hanlon, Attorney  |
| 2:50 – 3:10   | <b>Break - Networking Session</b>   |
| 3:10 – 4:05   | <b>Settlement Agreements</b><br>Steve Amole / Phil Hibdon-Florida Department of Revenue   |
| 4:05 – 5:00   | <b>What's New with the FRS</b><br>Brooke Stearns-Human Resources Manager for Osceola County   |
| 5:00          | <b>Closing Comments</b>   |



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## "PROACTIVE PRACTICES CREATE POSTIVE RESULTS"

**Friday, July 29, 2011**

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|---------------|--|
| 8:00 – 8:30   | <b>Break - Networking Session</b>  |
| 8:30 – 8:40   | <b>Association Business / Announcement of New Officers</b><br>Bruce Vickers, Association President |
| 8:40 – 9:35   | <b>Strategic Planning / Process Management</b><br>Jennifer Castro                                  |
| 9:35 – 10:05  | <b>Open Discussion</b>   |
| 10:05 – 10:20 | <b>Break - Networking Session</b>  |
| 10:20 – 11:50 | <b>Staying Positive in a Negative World</b><br>Steven P. Dingfelder, Ph.D.                         |
| 11:50 – 12:00 | <b>Conference Wrap-up</b><br>Bruce Vickers, Association President                                  |